

CAREER OPPORTUNITIES IN BANKING

The Bank of Punjab is one of the fastest growing Banks in Pakistan with its profound existence of 35+ years. It operates through a network of 900+ branches across the country. The Bank has established a strong foundation while offering premium banking services with major focus on unsurpassed value-added services for its customers through advanced solutions.

In line with the Bank's progression strategy, we invite applications from experienced, dedicated and performance-driven professionals for the following position(s) in our **Digital Transformation (Information Technology Group)**. The following job profile offers excellent opportunity for the right candidates desirous of building a long-term career in a dynamic organization:

Position	Job Summary / Major Responsibilities	Eligibility Criteria
Manager -Mobile App/Internet Banking (Information Technology Group) Grade: Band 9 to Band 7 Location: Lahore Position: 1	• Manage team for investigation and first level support regarding issues related to Non-Switch Digital channels. • Quick and efficient support regarding Applications uptime. • Logs investigation to fix outages in a quick manner. • Coordination with the assigned team to get the support and resolution of reported issues and requirements. • Responsible for the maintenance and tracking of internal / Regulator and technology partner complaint portals to ensure timely resolution of all reported issues related to the non-switch channels (primary responsibility) and other switch-based channels, as required. • Investigation and resolution of complaints received from following: ○ Complaint Management and Helpdesk Team ○ Regulator Portals • DR environment readiness. • Coordination with the relevant teams for deployment related activities as per Bank's approved process. • Ensure compliance and configurations level updates within timelines received from business teams. • Ensure compliance of internal/external audit observations. • Ensure compliance/closure of observations identified in VAPT/any other reports from Information Security Team. • Management of Relevant back office portals.	Qualification: Minimum Bachelor's Degree from a HEC recognized Local/ Foreign University. Preference will be given to Master Degree holders. Experience: Minimum 04 to 07 Years of banking /non-Banking experience with minimum 02 years of relevant Banking experience. Age: Up to 55 years as on date of application.

Important Note:

- Only shortlisted candidates shall be called for interviews. No TA/DA will be admissible.
- The Bank of Punjab reserves the right to accept or reject any application(s) without assigning any reason(s) thereof.
- The Bank is an equal opportunity employer. Females, minorities, DAP (Differently Abled Persons) or Special-Needs Person and transgender are encouraged to apply.
- The above position(s) carry market based competitive remuneration.
- Individuals fulfilling the above-mentioned criteria are encouraged to apply online through BOP career portal <https://www.bop.com.pk/available-jobs> latest by **October 23, 2026**.

BOP Phone Banking: 111-267-200

